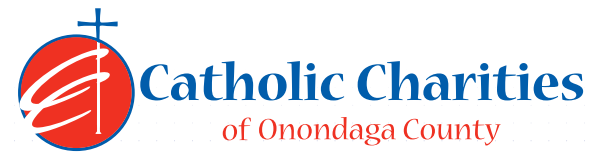


2020 ANNUAL REPORT





A Message from our Executive Director

Dear Friends,

As we grapple with the harsh realities of this COVID pandemic, which has disproportionately impacted the people we serve, we reflect on the presence of God's grace in all that we do. It is a grace that we share together, in our collective will to compassionately serve those members of our community who are in greatest need. We also reflect on our supporters who have stood by our side in this time of great need. In what sometimes felt like the longest of years, we were privileged to witness both the humanity and the divinity that exists in the lives of the people we serve.

Navigating uncertainty and fear, we have remained steadfast in our commitment to the most vulnerable in our community. In every corner of our agency, the courage and grit displayed by our staff and volunteers to serve others, in extraordinarily difficult circumstances, has been remarkable. For our part, we seized this moment in the life of our agency to innovate our work in a manner that allows us to safely stay connected to each other and the individuals who come to us for help. We leave 2020 more resilient than ever before and more ready to face the challenges ahead.

During 2020, we kept people safe and housed. We kept families fed and children in school. We helped difficult-to-reach populations get tested for, and vaccinated against, COVID-19. Our doors stayed open for refugees, the homeless, and housing vulnerable. We turned no one away...and we never will.

As you review the 2020 Annual Report, reflect with me on the creativity, adaptability, and perseverance that our clients, staff, volunteers, and supporters have shown in 2020. Please continue to stand by us as we do what it takes, for as long as it takes, to emerge from this pandemic safely, healthy, and with a renewed sense of appreciation for the many gifts in our lives.

Sincerely,

A handwritten signature in blue ink that reads "Mike Melara". The signature is fluid and cursive.

Michael F. Melara
Executive Director



CRISIS PROGRAMS

Our Crisis Response programs often see people at the end of their rope, out of options, and at their lowest. They may be homeless and struggling to support themselves and their families. They may not be able to pay their rent, utilities, or even buy food. They might be a single father needing groceries and medicine for three children but can only afford enough for one, or a grandmother living on a fixed income, supporting her grandchildren whose parents can no longer care for them. Or maybe they are a recent high school or college graduate who can't find a job or is burdened with debt. People in these situations are often born into generational poverty where a lack of support systems and social connections can defeat their efforts to provide for themselves and build stable lives.

Challenges like these can be overwhelming and lead people to our Crisis Response programs. Every day, our staff works to stabilize living situations, secure food, provide financial assistance, find job training, employment opportunities, and much more. CCOC meets and supports all clients wherever they might be on their journey. Our goal is to work with clients to connect them to all possible resources so they can become more independent and get on a path to living a more confident, self-sufficient, and stable life.

Individuals found themselves in crisis and in need of support more than ever in 2020. While reducing poverty and responding to crises is a daunting task, we do not do this work alone. With the partnership and dedication of our staff, donors, and volunteers, we can face the challenges of poverty and support all those in need of support. Together, we create hope and transform lives in our community.

4,500

food pantry clients

509

emergency shelter - people served

405

clients rehoused

1,288

emergency financial rental assistance for clients

337

emergency financial utilities assistance for clients

Program Highlight

MEN'S SHELTER

In 2020, the Catholic Charities Men's Shelter served 509 guests. Our door's remained open and we provided immediate comfort and relief to homeless men throughout the COVID-19 pandemic. Our guests come from all walks of life. Many come to need our services after leaving an unstable living situation like living in abandoned or uninhabitable places or exiting the criminal justice system. Upon arrival at our shelter, guests receive the support they need to find safe housing as soon as possible.

Catholic Charities helped to provide permanent housing to 161 shelter guests in 2020. Our goal is to move guests into stable housing quickly, and we achieve this by providing services that build their capacity to live a more stable life.





STABILITY PROGRAMS

Our Stability Services programs aim to reduce the conditions and behaviors that lead to chaos and instability for individuals, families, and children. Poverty is multi-faceted and residually affects all aspects of society, disproportionately hitting those from traditionally low-income and other marginalized communities. CCOC sees people transitioning out of shelter looking for stable housing in an area with limited affordable options. We see those who are food insecure and who struggle to find comprehensive physical and mental health care. We also see newly-arrived refugees and New Americans who face language barriers, cultural differences, and pervasive trauma.

Catholic Charities data suggests that about 45% of our clients are living below the poverty line. Data regarding poverty tends to be underreported. Our data also indicates that most of our clients fall into the Asset Limited Income Constrained, Employed (ALICE) category, meaning that although they are not technically living in poverty, they are one crisis from falling into poverty.

Our Stability Services programs are specifically designed to help stabilize individuals and families as they emerge from any crisis they may be facing. When our clients can find stability, they can better focus on long-term goals and reach their full potential.

This vital work is made possible through the dedication of our staff, volunteers, donors, and community partners.

3,580

recent refugees assisted

93

refugees resettled

480

formerly homeless individuals and families were housed

877

seniors over 65 served

26

veterans in danger of homelessness were housed

Program Highlight

REFUGEE SERVICES

In 2015, a husband and wife arrived from Somalia without their two sons who were living in a refugee camp in Djibouti. With Catholic Charities' support, the family began the reunification process and applied for their children to join them in Syracuse. Tough policies such as travel bans and limits on the number of refugees allowed to enter the country caused significant and painful delays for this family.

After three years of seeking reunification in 2019, one son arrived safely. On arrival, he began caring for his parents and working with our Refugee Resettlement program staff to find employment. While the second son waited in Djibouti, their mother sadly passed away. In 2021, the second son was finally resettled in Syracuse and reunited with his family who he had not seen since 2015, even though the reunification was bittersweet with the absence of his mother.





CAPACITY BUILDING PROGRAMS

Our Capacity Building Programs aim to provide our clients with the skills and resources to achieve their highest level of functioning. Programs like our workforce development, recovery, counseling, and parent education programs help set up our clients for independence.

Many of our clients who utilize our capacity-building services require an additional level of support. Our staff can provide a hands-on, humanistic, and comprehensive approach to each client's needs.



2,578

children participated in educational programs

772

people enhanced parenting skills

97%

of children served avoided foster care placement

823

after-school meals served

355

received employment coaching

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Program Highlight

FRANKLIN ELEMENTARY SCHOOL

The enrichment program at Franklin Elementary connects students with unique programs and educational opportunities for children from kindergarten through fifth grade. Our enrichment staff, which comprises eight enrichment instructors and an enrichment specialist, offers programs like STEM activities, African drumming, and dance. Students participate in enrichment on a choice-based system choosing a different enrichment offering each marking period.

Enrichment balances activities and topics connected to the core curriculum's anchor standards and critical components. Our staff has built a strong partnership with the Syracuse City School District administration to develop similar learning strategies.

"Enrichment is a valued key program within a child's daily school," one enrichment instructor notes.



Dear Friends,

As always in Catholic Charities of Onondaga County's nearly 100-year history, when challenges and crises arise, our commitment to those we serve, our community, and staff never waivers. The COVID - 19 pandemic was a challenge like nothing ever experienced before.



Catholic Charities immediately addressed the urgent needs of our community by reconfiguring service delivery and models, launching a COVID relief fund, and providing emergency relief to our clients.

With your support, we provided personal protective equipment like masks, gloves, and cleaning supplies, initially in dire need at COVID's onset. We helped eliminate the digital divide for our students and early learners by providing laptops, Kindles, and other digital devices to access remote education. Our Emergency Services, Men's Shelter, and Refugee Services programs never paused and remained diligently and passionately on the frontlines.

During this ongoing and often difficult uncertainty, we remain comforted and humbled by the generous support of our donors and community partners. We are grateful to the businesses, organizations, foundations, volunteers, supporters, and friends who champion our mission to create hope and transform lives. On behalf of the Board of Directors, thank you for joining us in this ever-important work.

Sincerely,
Julian B. Modesti

THE 36th ANNUAL *House of Providence* DINNER

At our annual House of Providence Dinner held on September 29, 2021, we celebrated three community members for their work. **Sharon Owens** received the Humanitarian Service Award, **Hank Centore** received the President's Award, and **Monsignor Neal Quartier, Ph.D., LCSW, BCD**, received the Bishop's Award. Join us in congratulating our honorees.

Special thanks to J.W. Burns and Company, Christopher Community, Inc., Cumulus Media Group, Murphy and Nolan, Inc., JMA Wireless, and NBT Bank for their generous support of the 36th Annual House of Providence Dinner.

SAVE THE DATE: The 37th Annual House of Providence Dinner will take place on September 21, 2022!

HOUSE OF PROVIDE DINNER MISSION MAKERS

We would like to recognize all of our 2020 Mission Makers. Thanks to these businesses, organizations, foundations, and individuals who supported our essential programs and services throughout 2020.

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The Roman Catholic Diocese of Syracuse
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LEAVE A LEGACY

Giving to a charitable organization is a unique expression of your values, world view, and relationships. When you create a charitable legacy, it becomes a reflection of your life. Establishing a charitable legacy through estate planning is a powerful way to impact future generations and provide for the organizations and causes you care about.

For nearly 100 years, Catholic Charities of Onondaga County has worked hard to ensure that our doors are always open to serve people in need. This is only possible through your compassion and generosity. You already have a significant legacy through your lifetime giving, but now you might want to consider making a lasting legacy for future generations through your financial or estate plan.

We are proud to announce that Catholic Charities will be partnering with the Central New York Community Foundation to help you consider a legacy gift with your advisors to find an approach that works for you.

For more information on how you can include Catholic Charities of Onondaga County in your financial or estate plan, please contact:

Thomas M. Griffith, VP, Development
Central New York Community Foundation
TGriffith@cnycf.org
(315) 883-5544

Or

Brenda Parkerson, Chief Development Officer
Catholic Charities of Onondaga County
Bparkerson@ccoc.us
(315) 326-7528



**CENTRAL NEW YORK
COMMUNITY FOUNDATION**

HONOR ROLL OF DONORS

**Gifts made between
January 1, 2020 - December 31, 2020**

The Honor Roll of Donors acknowledges the cumulative giving of all individuals and organizations that supported Catholic Charities of Onondaga County with a financial contribution during the period of January 1, 2020 to December 31, 2020. Donors are listed on pages 11 through 18.

Special recognition is given to members of the **1923 Society**, our premiere giving society named for the year Catholic Charities of the Roman Catholic Diocese of Syracuse was incorporated. **1923 Society members** have made unrestricted gifts totaling \$1,000 or more annually.

- **Circle of Light Members** have made an annual unrestricted gift of at least \$10,000
- **Leadership Members** have made an annual unrestricted gift of at least \$5,000
- **Sustaining Members** have made an annual unrestricted gift of at least \$1,000

The publication of the Honor Roll is intended to recognize and thank all Catholic Charities of Onondaga County donors. We have made every effort to ensure this list is comprehensive and accurate. Any errors of omission or fact should be reported to Catholic Charities' Development and Communications Manager at 315-362-7527 or gbarney@ccoc.us.

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Thank you to all donors who give generously to our Vincent House Neighborhood center through the **Skaneateles Vincent House Guild**. Your special commitment to the center has provided vital support to children and youth in our community. You have our deepest gratitude.

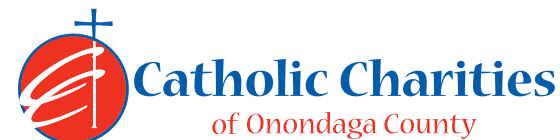
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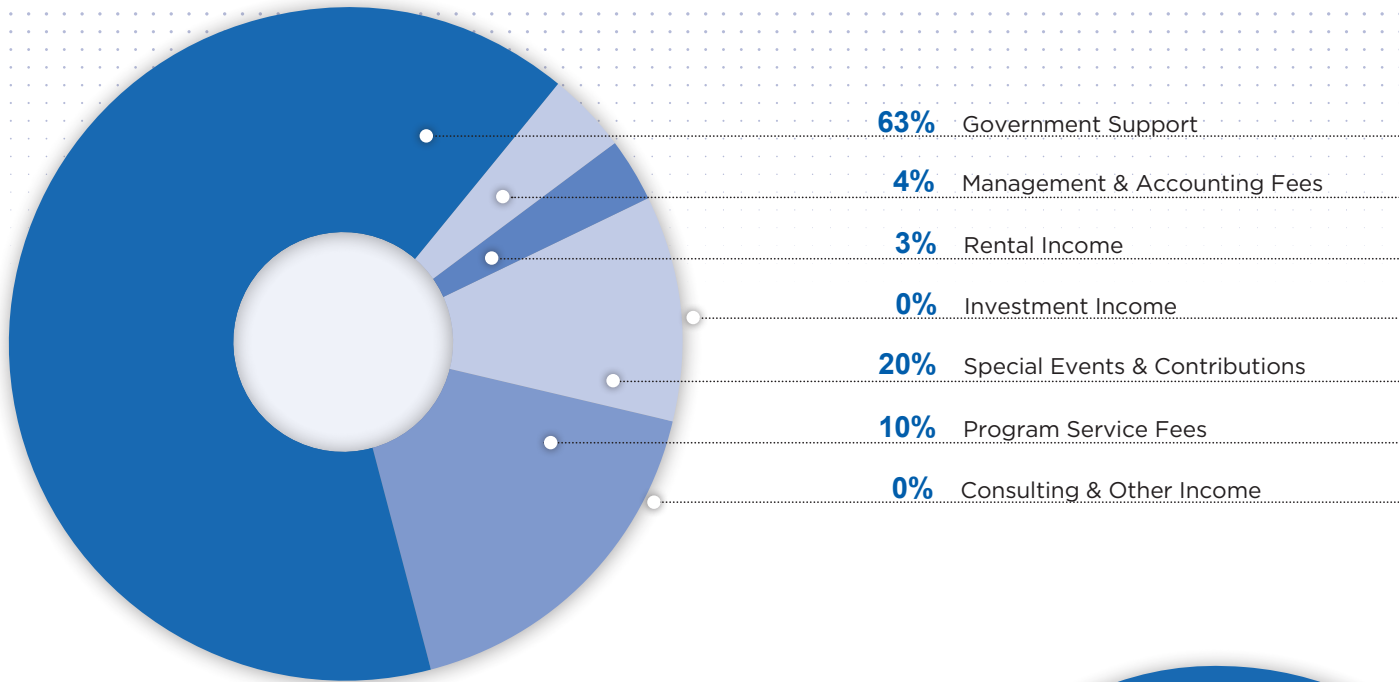
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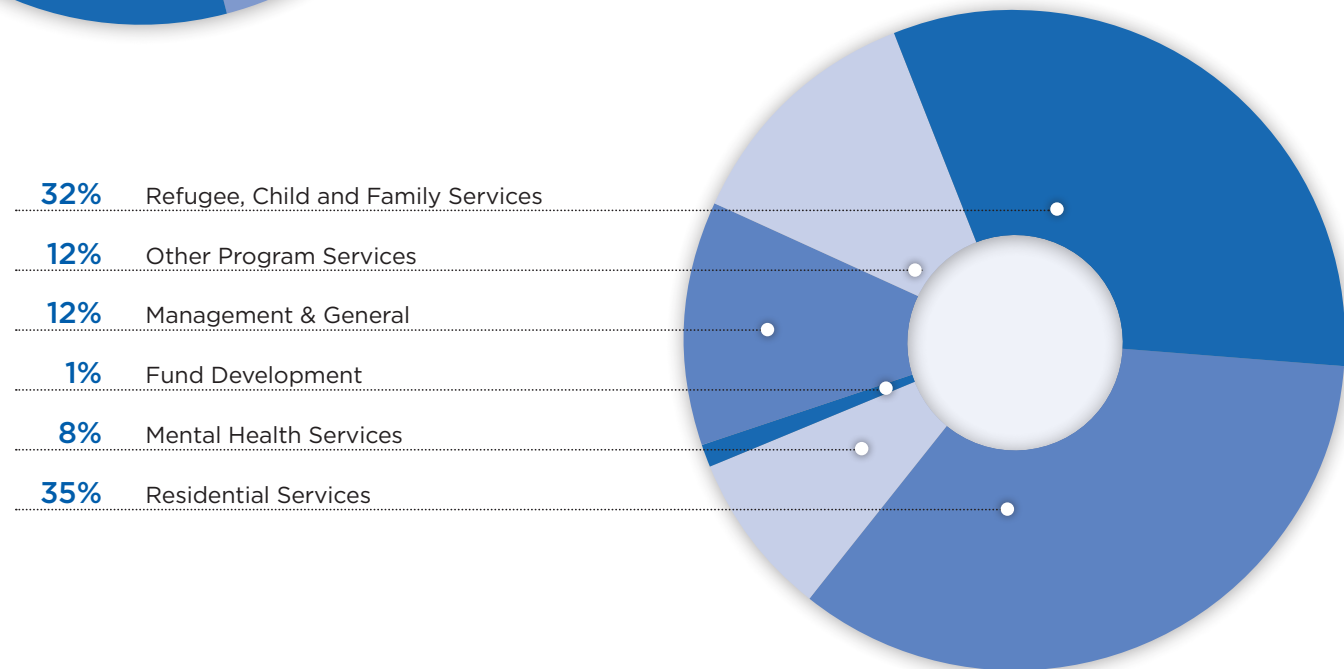
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2020 Revenue Source, Restated



2020 Expenses by Program



FINANCIAL SUMMARY, RESTATED

January 1, 2020 - December 31, 2020

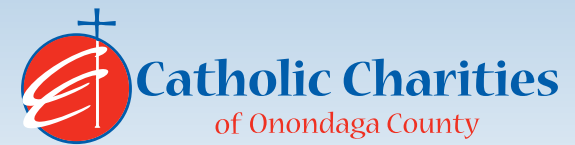
Revenue and Support, Restated

Government Support	\$13,781,049
Management & Accounting Fees	844,644
Rental Income	495,236
Investment Income	77,809
Special Events & Contributions	4,291,491
Program Services Fees	2,153,674
Consulting & Other Income	81,063
TOTAL	\$21,724,966

Expenditures by Division

Refugee, Child and Family Services	\$7,026,489
Other Program Services	2,705,593
Management & General	2,710,939
Fund Development	247,613
Mental Health Services	1,756,942
Residential Services	7,444,514
TOTAL	\$21,892,090

CREATING **HOPE.**
TRANSFORMING **LIVES.**



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@ Make a gift online

Credit card gifts can be made on our secure site 24 hours a day, 7 days a week at www.ccoc.us/giving/. Recurring giving (scheduled monthly, quarterly, or semi-annually) provides a special opportunity to give sustaining support.

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Did you know that giving stocks that have increased in value can be better than giving cash? Giving appreciated securities can be an ideal way to support Catholic Charities. It leverages your gift so you can make a bigger impact on the people we serve. This strategy also helps you avoid long-term capital gains taxes and could give you an income tax deduction for the full market value of your securities. To find out how you can make your charitable dollars go farther and have a greater impact on people in need in Onondaga County, please contact: Brenda Parkerson, Chief Development Officer, at 315-362-7528.

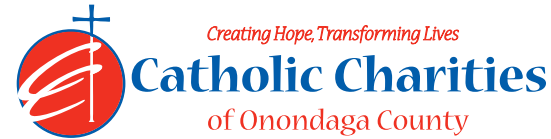
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👏 Volunteer

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